

# RURAL INTERNET ACCESS

*Options and Outlook*



WILDWOOD

## **RETURNING YOUR SURVEY** - There are five (5) ways you can return your survey:

1. Mail your survey back to Wildwood City Hall using the prepaid stamp. Please make sure the document is folded in half and sealed in some manner.
2. E-mail your responses to [joanna@cityofwildwood.com](mailto:joanna@cityofwildwood.com). (You can provide a scanned version or type the question numbers and your responses).
3. Bring the completed form in person to City Hall - 16962 Manchester Road.
4. Fax your responses to (636) 458-6969 (Attention RIAC).
5. Complete the form on the City's Website at: <https://www.cityofwildwood.com/egov/apps/action/center.egov>. You must enter the following code: RIAC-2008

**Please return the surveys no later than November 10, 2008.**

**Thank you for your participation!**



WILDWOOD

### **Department of Planning**

16962 Manchester Road  
Wildwood, Missouri 63040  
Phone: (636) 458-0440  
[www.cityofwildwood.com](http://www.cityofwildwood.com)

PRSRT STD  
US POSTAGE  
**PAID**  
ST. LOUIS, MO  
PERMIT NO. 3882

**City of Wildwood**  
**Attention: Rural Internet Access Survey**  
**16962 Manchester Road**  
**Wildwood, Missouri 63040**

# Survey Questions

You have been selected to participate in a survey about high speed internet access in your area of Wildwood. Please complete the questionnaire and follow the directions located on the opposite side of the survey form. This information will assist the City in determining the community's needs in this regard. Your participation is very much appreciated!

1. Is broadband service available in your area (i.e. AT&T DSL or Charter Communications)?
  - a. Yes
  - b. No
2. At your home, what provider are you currently using for internet access?
  - a. AT&T DSL
  - b. Charter Communications
  - c. Satellite\_\_\_\_\_ (Company)
  - d. Cellular Wireless Card\_\_\_\_\_ (Company)
  - e. Dial-up
  - f. Other\_\_\_\_\_
  - g. None
3. Are you satisfied with the speed of this internet service?
  - a. Yes
  - b. No
  - c. Other\_\_\_\_\_
4. Are you satisfied with the cost of this internet service, when factors such as speed, latency, service delivery, and support are considered?
  - a. Yes
  - b. No
  - c. Other\_\_\_\_\_
5. How long have you had this service?  
\_\_\_\_\_ months      \_\_\_\_\_ years
6. How much do you pay monthly for this service?
  - a. Less than \$20.00
  - b. \$20.01-40.00
  - c. \$40.01-60.00
  - d. \$60.01-80.00
  - e. More than \$80.00
  - f. Other\_\_\_\_\_
7. What is the maximum amount you are willing to pay for high-speed internet access ?
  - a. Less than \$20.00
  - b. \$20.01-40.00
  - c. \$40.01-60.00
  - d. \$60.01-80.00
  - e. More than \$80.00
  - f. Other\_\_\_\_\_
8. Would you be willing to enter into an agreement with another company, given your current service?
  - a. Yes
  - b. No
  - c. Other\_\_\_\_\_
9. What priority level should the City Council place upon funding high speed internet access in its budget considerations ?
  - a. High Priority
  - b. Medium Priority
  - c. Low Priority
  - d. Not a Priority
  - e. Unsure
10. How would you define your need for access to high speed internet in the City?
  - a. There is a great need
  - b. There is some need
  - c. There is little need
  - d. There is no need
  - e. Unsure
11. Do you receive cell phone service at your home?
  - a. Yes
  - b. No
  - c. Provider\_\_\_\_\_

## Additional Comments:

In order to better help us determine who has the greatest need for internet access and to receive updates regarding the City's efforts relating to providing greater options to the underserved areas of Wildwood, please fill out the information below:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone Number: (\_\_\_\_\_) \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Ward: \_\_\_\_\_