

# Rural Internet Access Survey



WILDWOOD®

## RETURNING YOUR SURVEY - There are four (4) ways you can return this survey:

1. Mail your survey back to Wildwood City Hall using the prepaid stamp. Please make sure the document is folded in half and sealed with tape.
2. E-mail your responses to [kathy@cityofwildwood.com](mailto:kathy@cityofwildwood.com). (You can provide a scanned version or type the question numbers and your responses).
3. Bring the completed form in person to City Hall - 16860 Main Street, 63040.
4. Complete the form on the City's Website at: [www.cityofwildwood.com/RIACsurvey](http://www.cityofwildwood.com/RIACsurvey).

**Please return the surveys no later than March 3, 2017.**  
**Thank you again for your participation!**



WILDWOOD®

Department of Planning  
16860 Main Street  
Wildwood, Missouri 63040  
Phone: (636) 458-0440  
[www.cityofwildwood.com](http://www.cityofwildwood.com)

PRSR STD  
US POSTAGE  
**PAID**  
ST. LOUIS, MO  
PERMIT NO. 3882

City of Wildwood  
Attention: Rural Internet Access Survey  
16860 Main Street  
Wildwood, Missouri 63040

# ~ 2017 Rural Internet Survey ~

You have been selected to participate in a survey about high-speed internet access service in your area of Wildwood. Please complete the questionnaire and then simply follow the directions located on the opposite side of the survey form. This information will assist the City in determining the community's needs in this regard. Your participation is very much appreciated!

1. Do you have high-speed, no data limits, internet access at your home?
  - a. Yes
  - b. No
2. At your home, what provider are you currently using for internet access?
  - a. AT&T
  - b. Charter Communications
  - c. Bays-ET
  - d. Wisper ISP
  - e. Satellite\_\_\_\_\_ (Company)
  - f. Cellular Wireless Card\_\_\_\_\_ (Company)
  - g. Dial-up
  - h. Other\_\_\_\_\_
  - i. None
3. What are your current download speeds?
  - a. >20 Mbps
  - b. 15-20 Mbps
  - c. 10-15 Mbps
  - d. 5-10 Mbps
  - e. 3-5 Mbps
  - f. 1-2 Mbps
  - g. <1 Mbps
4. What are your current upload speeds?
  - a. >10 Mbps
  - b. 8-10 Mbps
  - c. 5-8 Mbps
  - d. 3-5 Mbps
  - e. 2-3 Mbps
  - f. 1-2 Mbps
  - g. <1 Mbps
5. What is the maximum amount you are willing to pay for high-speed internet access, if a better option is available?
  - a. Less than \$20.00
  - b. \$20.01-40.00
  - c. \$40.01-60.00
  - d. \$60.01-80.00
  - e. \$80.01-\$100.00
  - f. More than \$100.00
  - g. Other\_\_\_\_\_
6. How would you define your need for access to high-speed internet in the City?
  - a. There is a great need
  - b. There is some need
  - c. There is little need
  - d. There is no need
  - e. Unsure
7. Do you receive cell phone service at your home?
  - a. Yes
  - b. No
  - c. Provider\_\_\_\_\_

### Additional Comments:

In order to better help us determine where the greatest need for high-speed internet access service exists in the City, please complete the information below:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Telephone Number: (\_\_\_\_\_) \_\_\_\_\_

This contact information will not be shared with any other entity, and only used by the City of Wildwood for internet discussions.

If you would like to receive updates regarding the City's efforts relating to providing greater options to the underserved areas of Wildwood, please provide your e-mail address:

E-mail Address: \_\_\_\_\_